

What's a Bill Buddy?

Easley Combined Utilities - A Community Tradition, it's not just a tag line on our letterhead, its part of who we are at ECU. Our employees are your family, friends and neighbors and we take great pride in providing personal service to each customer. In an effort to elevate our service to each of our neighbors, ECU is implementing the **Bill Buddy** program. As winter approaches and the weather becomes colder, ECU strives to avoid unnecessary disconnection of services, especially the services of our senior residents in the area or customers requiring special needs. Disconnects and reconnects cost time and money for both ECU and its customers, so if you would like to have a family member or friend notified in the event that your services could be disconnected, please fill out the form below and return it to our office. Our goal is to notify a responsible family member or friend that you may need assistance and to contact you as soon as possible.

ECU Customer Name _____

ECU Customer Account # _____

ECU Customer Service Address _____

ECU Customer Phone # _____

In the event my account becomes past due and subject to disconnect, I designate the following person as my Bill Buddy:

Full Name _____

Mailing Address _____

City, State, Zip _____

Phone _____

E-mail * _____

* In the future, ECU intends to notify Bill Buddies by email as well. This email address will only be used by ECU, and will not be shared, sold, or published outside ECU.

I understand and consent to allowing Easley Combined Utilities to provide my Bill Buddy access to my account information, including billing and accounts receivable balances.

ECU Account Holder Signature